

Technology Services Analyst

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Company: Stensul

Location: Buenos Aires

Category: computer-and-mathematical

This is an exciting opportunity to get in on the ground floor of our DevOps team based in Latin America. You will be working on both the core platform and implementations for some of the biggest brands and most exciting companies in the world, many of whom are part of the Fortune 500 & Cloud 100 list.

At Stensul, our top priority is maintaining a people-first, diverse, and inclusive culture. We look for people that live by our core values - Garra, Learning Agile, Above & Beyond and Team Players. In turn, we're committed to investing in your growth through mentorship, coaching and meaningful professional development. If you thrive in a fast-paced environment and are eager to join a tight-knit team, we want to hear from you!

What You'll Do...

Install and configure computer hardware, software, systems, and networks (MDM, Workstations, AntiVirus, Google Workspace, etc.).

Ensure employee workstation and phone inventory are kept up to date

Monitor and maintain computer systems and networks

Respond in a timely, kind manner to internal service issues and requests.

Walk internal staff through a series of actions, either in virtual meetings or over slack, to help set up systems or resolve issues.

Provide technical support across the company.

Set up accounts for new users.

Repair and replace equipment as necessary.

Provide, configure, and maintain services and servers, Software/Platform license management, and compliance requirements.

Provide support to DEV & QA environments.

Create and maintain technical documentation on processes and standards

Learn and implement new technologies

Who You Are...

At a minimum, we require that you have:

B2+ level English proficiency.

Two or more (2+) years of Linux desktop usage (server is a plus)

Experience with any programming language (Bash, Python is a plus)

Bonus points for having:

Transferable work experience from a similar environment

Experience with Google Workspace

Experience with Cloud providers: AWS, Google Cloud

Experience with Local Area Network (LAN) and Wide Area Network (WAN)

A great sense of humor (we sure do!)

Tech We Use:

Kandji / Intune / MDM Tools

Mac / Windows / Linux / Notebooks & Desktop

Trelix / Mcfee / Antivirus

Google Workspace

Microsoft Azure AD

Zoom / Jira / Coda

Ubiquiti / PfSense / Other network devices

Grafana, Prometheus

GCP / Azure

And many other cool toys.

What we offer:

A competitive compensation package that includes equity

Company laptop and phone reimbursement.

Lots of room to own the role and implement new technologies that fuel the automation of daily work

Flexible time off policy to balance your work and life in a way that suits you best

Collaborative, transparent, and fun-loving office culture

Being a part of a unique, inclusive team that lives by our shared values and is committed to building the next phase of Stensul

Open to hire in our Buenos Aires offices, or to work remotely.

Given our teams are currently located in Buenos Aires City, Argentina, remote position candidates are required to be living within GMT-3 and GMT-1 locations.

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