Systems Manager - REMOTE

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Company: Software International

Location: Argentina

Category: other-general

Software International (SI) supplies technical talent to Fortune 100/500/1000 companies in Canada. We Currently have a long term, renewable contract as a Systems Team Lead with our IT consulting client that primarily supports North American clients on various website and backend infrastructure services.

Role(s) Required: Systems Manager

Location: Remote (anywhere in Canada/USA/South America , but must be able to work on EST with the Canadian team)

Required Start Date: ASAP

Required End Date: 12 months + renewable every year

Type: Contract

Total Hours Approved Per Role: 40h/week

Rate: $60,000 - $65,000/year

Client Location: US/Canada

Summary:

Reporting directly to the CTO and managing of the Systems department. This is a leadership role responsible for the overall technical management, operations, ongoing maintenance and support of our large-scale production websites and networks.

Role:

o Chief responsibility over systems and networks.

o Maintain vendor relationships, as required, for technical infrastructure of office

and website systems.

o Work directly with the Development Team Leads and Project Management in managing projects for the website and provide final sign-off/approval for release to production.

o Working directly with Senior Management, participate in planning and project discussions for various websites.

o Analyze and assess areas of risk to systems and recommend/implement changes as appropriate to the business.

o Continuously assess network and systems security, ensuring a high level of systems data security is maintained overall. Report concerns directly to the CTO.

o Perform systems and network architectural design for the sites network, including capacity planning, hardware, infrastructure, software integration, OS and software performance tuning.

o Act as single point of escalation of production issues, interfacing with required resources to see issues are resolved in a timely manner.

o Effectively manage risk, including monitoring, system redundancy and backups based on business requirements and acceptable risk.

o Supervise, coach, motivate and inspire team members to maintain healthy group dynamics while maintaining company directives and policies.

o Provide technical assistance and consultation as required to all areas of the company, including Project Management, Sales, Quality Assurance, Accounting, Customer Service, Development and Systems departments.

o Perform special tasks and projects company-wide, as assigned by the CTO.

Responsibilities:

o Daily technical supervision of Systems Administration staff of about 7 resources

o Provide mentoring and technical assistance to Systems Administration staff on a day-to-day basis, as required.

o Lead as role model behavior consistent with verbal directives.

o Provide feedback for performance reviews for Technical and Development staff and the various websites.

o Facilitate problem solving and collaboration, ensure discussions and make decisions that lead toward closure, intervene when necessary to aid the team in resolving issues.

o Be part of on-call rotation (12pm 8pm EST, 1-week duration every 4 weeks).

o Other duties as assigned.

Job Requirements:

o 5+ years of experience with **LAMP** (Linux, Apache, MySQL, PHP)

o Minimum of 2+ years of management/leadership experience in a technology oriented

organization required.

o Must be well versed **supporting web servers**

o Strong background with storage **SAN (NFS and iSCSI)**

o Well versed with **ELK stack (**Elasticsearch, Kibana, Beats, and Logstash)

o Adding/removing nodes, expand clusters, rebuilt clusters, , use InfluxDB

o TCP/IP knowledge **BGF and OSPF**

o Hands-on experience working with Linux in a Systems Administrative role

o Hands-on experience working with Advanced Network Administrative role

including routing, switching and security

o Exceptional problem determination and creative problem solving skills

o Strong written and verbal skills

o Strong understanding of software development lifecycle

o Strong documentation and organizational practices

o Extensive experience with many of these:

o MySQL, maintenance and troubleshooting

o LAN/WAN/VPN setup and troubleshooting

o Linux-based and other firewall technology

o Cloud technologies (OpenStack, oVirt, RHEV or similar)

o Baremetal hardware, SAN, Switching and Load-balancing

o Backup technologies

o Systems security

o Automation systems (Ansible, Puppet or equivalent)

o Expertise with multiple Web technologies including but not limited to:

HTTP, SSL, DNS and SMTP protocols.

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