

Argentina Jobs Expertini®

Senior UX Research

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Company: WIZELINE

Location: Argentina

Category: computer-and-mathematical

Community Impact

We are proud to contribute to local economies by developing technology ecosystems in places like Mexico, Colombia, and Vietnam. We also created , a free, community-based education program that teaches high-value skills to workers looking to advance their tech industry careers. As of 2022, Academy has served more than 28,000 students across 675 courses. Wizeliners have the opportunity to upskill by taking Wizeline Academy courses and can also share their expertise by delivering classes to students.

Your Day-to-Day

As a part of the International Tech User Experience Research team, you will work with stakeholders in various parts of the business, product (Product Management, Engineering) and UX team to define and research user opportunities. You will be asked to plan, execute and activate end-to-end research as well as partner with Research vendors to execute critical research. You may also be asked to guide and create user research roadmaps.

Are You a Fit?

Portfolio of work demonstrating breadth and depth in UX Research. This should also include approach and process.

Bachelor's degree and 4 years' design research experience OR Master's Degree and 2 year's design research experience OR 7 years' design research experience (as a UX Researcher).

Bachelor's degree in HCI, Statistics, User Experience Research, Psychology, Sociology,

Anthropology, Philosophy, Business preferred

Proficiency with UX Research platforms & tools such as UserZoom, Usertesting.com, Lookback, dScout.

Experience independently Conducting quantitative & qualitative on-line & field research methodologies with systems (for example, UserZoom, Feedback Ally).

Sound business judgment as well as ability to think clearly, gather qualitative/quantitative research, problem-solve, scope research requirements and prioritization.

Must be able and willing to think and act strategically/tactically.

Customer Experience Researcher background is crucial to this role.

Excellent communication, interpersonal and analytical skills – including the ability to present design concepts clearly and persuasively to colleagues, stakeholders, and senior executives.

Preferred:

Masters in Human Factors, HCI Human-Computer Interaction or an MBA is a huge plus! Or Ph.D. in related fields.

8-10 years' experience in UX Research.

Data, Ethnographic, and 'Human Design Thinking' Research -driven mindset.

Experience research methodology for data visualization in order to present to leaders.

Still not convinced you should apply? Here are some of the things that make Wizeline different from other technology services companies:

Our Values

At Wizeline, we value innovation, community, and ownership. Our commitment to diversity, inclusion, and respect fosters an environment where everyone does well and does good. We're proud to be recognized by the Human Rights Campaign Foundation in response to our inclusive corporate policies and best practices for LGBTQ+ employees.

Our Culture

We offer exceptional career growth and learning opportunities to our employees with skill development workshops, mentoring programs, and support for side projects or

entrepreneurial work. We ranked 7th on Expansión's Super Companies 2021 list.

Our Benefits and Perks

We offer competitive compensation and employee-centric benefits, including industry-leading maternity and paternity leave, wellness programs, and remote work opportunities. All Wizeliners have access to continuous learning opportunities through , including cloud certifications, mentorship, LinkedIn Learning, Udemy, and in-house technical bootcamps developed by our experts in the field.

In recognition of our superb employee benefits, we debuted on Quartz's list of the Best Companies for Remote Workers and ranked 5th on Expansión's Super Workspaces 2021 list.

Our Global Family

To support the global nature of our business and help our employees grow beyond their technical skills, we offer free virtual English and Spanish language classes as well as provide immigration support when applicable. Prior to COVID-19, we had a robust Work Abroad program in place, which we plan to continue once it's safe to do so.

#AllAreWelcomeHere

Wizeline creates and fosters a diverse, inclusive, and harassment-free workplace where everyone can achieve their potential. All applicants will be considered for employment regardless of race, color, religion, sex, sexual orientation, gender identity, national origin, veteran, or disability status.

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