Senior Localization Project Manager - eLearning & Multimedia

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Company: Welocalize

Location: Argentina

Category: other-general

As a trusted global transformation partner, Welocalize accelerates the global business journey by enabling brands and companies to reach, engage, and grow international audiences. Welocalize delivers multilingual content transformation services in translation, localization, and adaptation for over 250 languages with a growing network of over 400,000 in-country linguistic resources. Driving innovation in language services, Welocalize delivers high-quality training data transformation solutions for NLP-enabled machine learning by blending technology and human intelligence to collect, annotate, and evaluate all content types. Our team works across locations in North America, Europe, and Asia serving our global clients in the markets that matter to them. www.welocalize.com

To perform this job successfully, an individual must be able to perform each essential duty satisfactorily. The requirements listed below are representative of the knowledge, skill, and/or ability required. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions.

Overview

Welocalize, a premier content localization company that adopts the Agile methodology, is seeking a dedicated Senior Project Manager to spearhead our eLearning and Multimedia localization initiatives, such as closed captioning videos and localizing eLearning content for global clients. This role requires managing directly assigned accounts and supporting large

enterprise projects through meticulous project planning, execution, tracking, delivery, and closure, all while leveraging Welocalize's standard processes and Agile practices. The successful candidate will collaborate closely with an Enterprise Program Manager (EPM), Account Directors, and production teams to ensure excellence in delivery, client satisfaction, quality, and profitability, specifically within the realms of eLearning and multimedia localization.

Main Duties

Leadership of global teams, including internal and external, direct and indirect reports, emphasizing Agile methodologies in eLearning and multimedia projects.

Analysis and implementation of project plans according to Welocalize standards and Agile principles, with a specific focus on eLearning and multimedia projects utilizing tools such as Articulate 360, Adobe Captivate, CaptionHub, Synthesia, and Learning Management Systems (LMS).

Agile project scheduling, emphasizing flexibility and iterative delivery tailored to eLearning and multimedia initiatives.

Preparation of project estimates and proposals specifically designed for eLearning and multimedia services, facilitating rapid client approval within Agile frameworks.

Strategic planning and risk assessment utilizing Agile methodologies to minimize potential issues in eLearning and multimedia projects.

Management of QA for eLearning and multimedia projects in alignment with Agile practices, including resource, defect management, and reporting.

Development of process documents as required for Agile eLearning and multimedia project implementations.

Engagement in continuous improvement of project delivery and profitability, with an Agile approach tailored to eLearning and multimedia services.

Establishment of robust relationships with stakeholders, prioritizing Agile communication

and collaboration in the context of eLearning and multimedia projects.

Experience

Solid track record in Project Management, with a strong emphasis on Agile methodologies applied to eLearning and multimedia localization.

Proven experience in international product development, particularly within eLearning and multimedia, underpinned by Agile practices.

Demonstrated ability to manage large clients and projects, with a preference for those in the eLearning and multimedia sectors, leveraging Agile methodologies.

Experience in authoring client documents such as SOWs, proposals, and processes, specifically tailored to Agile eLearning and multimedia projects.

Other Relevant Skills

Proven project management experience in a fast-paced, client-centric environment, ideally within the translation or localization industry, with a focus on Agile methodologies.

Demonstrated success in managing large accounts and/or projects with an Agile approach, particularly within eLearning and multimedia sectors.

Strong customer relationship management and business development skills, particularly valuable in the context of Agile eLearning and multimedia services.

Educational Level

Master's Degree or Bachelor's Degree with significant experience in the localization industry, especially in managing eLearning and multimedia localization projects using Agile methodologies, in lieu of a Master's Degree.

Join us at Welocalize to be at the forefront of eLearning and multimedia localization, where your Agile expertise will drive the transformation of content for global audiences. This is an exciting opportunity to contribute to a team that not only bridges language and cultural barriers but also adopts innovative methodologies to meet and exceed client expectations.

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