

Network Ops Sr. Analyst

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Company: Bunge

Location: Buenos Aires

Category: computer-and-mathematical

Location : Buenos Aires

City : Buenos Aires

State : Buenos Aires (AR-B)

Country : Argentina (AR)

Requisition Number : 33532

Bunge has an exciting opportunity available for a Network Ops Sr. Analyst. In this role you will be part of a global team working on challenging, meaningful projects impacting core business activities. Since 1818, Bunge has been connecting farmers to consumers to deliver essential food, feed, and fuel to the world. Looking to the future, our ambition is to continuously reinvent ourselves, leveraging data to be at the forefront of analytics, technology and talent to accomplish our purpose in a better, faster and simpler way. Bunge is committed to operating and thriving in the digital world – creating world class agile teams where teammates are empowered and encouraged to collaborate and test and learn to succeed.

At Bunge, people don't just come here to work, they come here to grow – solving challenges that directly impact the world with a diverse team of thinkers and doers. Bunge offers a strong compensation and benefits package, generous paid time off program, flexible work arrangements, and opportunity to progress. Our hybrid work environment provides a balance of in-office and remote work.

Most importantly, in all we do we live our values:

Act as One Team by fostering inclusion, collaboration, and respect

Drive for Excellence by being agile, innovative and efficient

Do What's Right by acting safely, ethically, and sustainably

Overview:

We are looking for an experienced Network professional to join the Infra Operations Command Center team in the Business Technology (BT) organization. The Network Ops Sr. Analyst will be responsible for delivering excellent client experience, supporting and troubleshooting of Bunge Network Infrastructure (Data, Voice, Video and Cloud Networks). This role will drive the responsibility to support the South America portion of a global network with multiple ISPs and various SDN solutions. The core areas of responsibility are LAN, WAN, Cloud, Collaboration, Wireless, and Telephony. Their role reports to the Network Manager of Argentina.

Essential Functions

Proven incident and problem solving (troubleshooting) skills with an emphasis on timely resolution.

Ability to quickly adapt to advancing technologies and procedural changes.

A commitment to delivering a superior customer experience through direct interaction with customers during support and change management.

On-call rotation

Responsible for the regional network 24x7x365

Interact with third partner resources to monitor, anticipate, and react to alerts and incidents in an efficient way.

Collaborate with Architecture and Project teams to deliver and support best in class solutions.

Responsible for maintaining one of the most critical services to our business continuity with direct impact over Bunge revenue and profitability.

Will manage third partners on a daily basis. Number can float from 3 – 30 depending on the demand.

Requirements

Bachelor's degree required

4+ years of hands-on IT experience with a network, voice and collaboration solutions and architecture.

4+ years of experience as a Networking and Collaboration Network Engineer (voice, video)

4+ years of experience as an SD-WAN administrator/engineer/architect.

4+ years of experience interfacing with customers and providing technical solutions.

Ability to travel 20-25% or as business needs dictate.

Voice, Video Design and Engineering

Riverbed-based SD-WAN solution experience a plus

Global experience a plus

Visio and Documentation proficiency

Strong working knowledge of Collaboration applications

Practical and working knowledge of network protocols such as TCP/IP, IPv6, WAN routing (such as OSPF, BGP, EIGRP)

Subject Matter Expert (SME) with the ability to define trade-offs, ask probing questions, and incorporate technology solutions into a broader enterprise environment

Familiar with Agile (Scrum) and ITIL methodologies

Experience supporting large, complex, business critical and revenue impacting local area networks

Experience solutioning and implementing infrastructures requiring 100% availability, near zero latency, low jitter and response times.

Hands on experience and expertise with but not limited to following technologies:

oTCP/IP, IP addressing, Routing Protocols, QOS/COS, Cisco routes/switches, Wireless controllers and access points, Check Point Firewalls, Remote Access/VPN, CyberSecurity, SD Networking, Virtualization, Automation and Orchestration, Intent based Networking, Proactive and Predictive Modeling, Programming and Scripting, VoIP, SIP, Voice Gateways, CODECs, DNS, DHCP, Microsoft Teams, Geolocation , Load Balancing, IoT, Edge Computing, AI, Cloud Networking, ACI, Tacacs/Radius

Cisco certifications highly preferred

Bunge (NYSE: BG) is a world leader in sourcing, processing and supplying oilseed and grain products and ingredients. Founded in 1818, Bunge's expansive network feeds and fuels a growing world, creating sustainable products and opportunities for more than 70,000 farmers and the consumers they serve across the globe. The company is headquartered in St. Louis, Missouri and has 25,000 employees worldwide who stand behind more than 350 port terminals, oilseed processing plants, grain facilities, and food and ingredient production and packaging facilities around the world.

Bunge is an Equal Opportunity Employer. All qualified applicants will receive consideration for employment without regard to race, color, religion, sex, sexual orientation, gender identity, gender expression, transgender status, national origin, citizenship, age, disability or military or veteran status, or any other legally protected status. Bunge is an Equal Opportunity Employer. Minorities/Women/Veterans/Disabled

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