

Implementation Consultant Intern

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Company: Sovos Compliance

Location: San Miguel de Tucumán

Category: computer-and-mathematical

The Work You'll Do:

The Implementation Consultant Intern will be responsible for developing, implementing, and managing client project plans from project kickoff until the transition to either the Client Support or the Compliance Services teams. The Implementation Services team delivers onboarding, training, and other project-based services for clients utilizing Sovos' products and/or service offerings. The Implementation Consultant Intern is responsible for ensuring projects are completed on time with a high level of quality and client satisfaction, in addition to executing key configuration tasks.

More specifically you will:

Act as primary point of contact during the implementation process for the client

Complete configuration tasks

Complete thorough Client Procedures documents which include all configuration details and any other necessary information

Continue service activities for clients after successful implementation as needed and especially during peak processing times

Learn implementation processes and procedures

Perform a seamless, documented, and thorough transition after implementation is complete

Prepare project plans for basic assigned tasks, balancing commitments across multiple projects

Provide training as necessary to clients

What We Need From You

Client facing work experience preferred.

Strong time management, organizational and decision-making skills

Advance student at UNSTA, UTN, UNT-FACET, UNT- Filosofia y Letras.

Excellent oral and written communication skills.

English language proficiency.

Proficient in Microsoft Office, mainly MS Excel.

Interact effectively with teammates, colleagues, and customers.

Comprehend and communicate complex concepts

Concentrate, analyze and resolve complex problems

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