

Argentina Jobs Expertini®

Finance Operations Associate O2I Cloud Software and Support

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Company: SAP

Location: Buenos Aires

Category: computer-and-mathematical

We help the world run better

Our company culture is focused on helping our employees enable innovation by building breakthroughs together. How? We focus every day on building the foundation for tomorrow and creating a workplace that embraces differences, values flexibility, and is aligned to our purpose-driven and future-focused work. We offer a highly collaborative, caring team environment with a strong focus on learning and development, recognition for your individual contributions, and a variety of benefit options for you to choose from. Apply now!

About the team

SAP is the global market leader for business software and thus contributes a considerable part of the world's economic power grid. At SAP you get your chance to put your ideas into action with maximum impact. The Order Management Software Department in Buenos Aires is one part of SAP Global Finance Shared Services and will support the administration of SAP Cloud contracts for the whole North American region. Whether processing cloud orders for small customers, midmarket enterprises or large corporations, the full product portfolio of SAP software is our daily business. The company's pulse is palpable in GFSS.

What you'll do:

Finance Operations Associate, Order to Invoice Cloud / Software and Support

Location: Buenos Aires, Argentina

Vacancies: 1

In this role, you'll:

- Checking incoming orders (contractual documents, correspondence, approvals) and processing the order in the SAP system according to SOX and internal controls in place
- Ensure license entitlement is correctly entered into SAP systems to allow customers to receive correct software, access, and license keys
- On order completion; creation of invoices & issuing of credit notes
- Archiving of all related contractual documentation
- Providing post-sales support on contractual issues such as license transfers, contract migrations & amendments
- Answering of internal/external customer queries within agreed Service Level Agreements
- Use own initiative to improve processes and drive efficiency in the team

Who you are:

We're looking for someone who takes initiative, perseveres, and stay curious. You like to work on meaningful innovative projects and are energized by lifelong learning.

- Fluent in English
- Knowledge of French language is a plus
- Quick learner, adaptable and able to use own initiative
- Organization & time management skills are essential with the capacity to multi-task
- Team player, Proactive and responsible approach to customer support
- Quality driven with excellent attention to detail
- Experience with SAP systems is preferable but not essential

We build breakthroughs together

SAP innovations help more than 400,000 customers worldwide work together more efficiently and use business insight more effectively. Originally known for leadership in enterprise resource planning (ERP) software, SAP has evolved to become a market leader in end-to-end business application software and related services for database, analytics, intelligent technologies, and experience management. As a cloud company with 200 million users and more than 100,000 employees worldwide, we are purpose-driven and future-focused, with a highly collaborative team ethic and commitment to personal development. Whether connecting global industries, people, or platforms, we help ensure every challenge

gets the solution it deserves. At SAP, we build breakthroughs, together.

We win with inclusion

SAP's culture of inclusion, focus on health and well-being, and flexible working models help ensure that everyone – regardless of background – feels included and can run at their best. At SAP, we believe we are made stronger by the unique capabilities and qualities that each person brings to our company, and we invest in our employees to inspire confidence and help everyone realize their full potential. We ultimately believe in unleashing all talent and creating a better and more equitable world.

SAP is proud to be an equal opportunity workplace and is an affirmative action employer.

We are committed to the values of Equal Employment Opportunity and provide accessibility accommodations to applicants with physical and/or mental disabilities. If you are interested in applying for employment with SAP and are in need of accommodation or special assistance to navigate our website or to complete your application, please send an e-mail with your request to Recruiting Operations Team: Careers@sap.com

For SAP employees: Only permanent roles are eligible for the SAP Employee Referral Program, according to the eligibility rules set in the . Specific conditions may apply for roles in Vocational Training.

EOE AA M/F/Vet/Disability:

Qualified applicants will receive consideration for employment without regard to their age, race, religion, national origin, ethnicity, age, gender (including pregnancy, childbirth, et al), sexual orientation, gender identity or expression, protected veteran status, or disability.

Successful candidates might be required to undergo a background verification with an external vendor.

Requisition ID: 390659 | Work Area: Finance | Expected Travel: 0 - 10% | Career Status: Graduate | Employment Type: Regular Full Time | Additional Locations:#LI-Hybrid.

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