

Argentina Jobs Expertini®

ETL Application Support Associate

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Company: JPMorgan Chase & Co.

Location: Buenos Aires

Category: computer-and-mathematical

Key responsibilities

Provide hands-on Support to multiple application batch processing using Unix/scheduling tools/ETL Technologies

Troubleshoot priority incidents, facilitate blameless post-mortems and ensure permanent closure of incidents

Engage with development team throughout the life cycle to help develop software for reliability and scale, ensuring minimal refactoring or changes

Identify application patterns and analytics in support of better service level objectives

Participate in the 24x7 support coverage supporting America's timezone, with scheduled weekend rotate coverage

Strong focus on continuous service improvement. Analyze issue pattern and identify potential areas for efficiency improvement.

Timely communication in the situation of technology incidents about the progress and the root cause.

Qualifications

Experience (Essential)

Must have 4+ years of experience in production support/SRE environment

Bachelor's degree or equivalent experience in an software engineering discipline

Working knowledge in one or more general purpose programming languages, plus an interest in learning other coding languages and skills as needed

Working knowledge of development toolset to design, develop, test, deploy, maintain, and improve software

Working experience with SQL, preferable on Oracle databases

Good knowledge of infrastructure components (. routers, load balancers, cloud products, container systems, compute, storage, and networks)

Excellent debugging and trouble shooting skills

Proficient in dealing with Unix/Linux environment.

Familiar with issue/problem management processes.

Excellent interpersonal skills and be able to rapidly understand and retain knowledge of business processes and the technology systems.

Experience with DevOps CI/CD toolset (. Git, Jenkins) would be a plus.

Ability to work collaboratively in teams and develop meaningful relationships to achieve common goals

Experience (Desirable)

Working Experience of ETL Tools is added advantage- Abinitio, Informatica

Business domain knowledge on Finance or investment banking would be an advantage.

Knowledge and experience on big data architecture (Hadoop stack) would be a plus.

Knowledge on Cloud Computing or any Cloud Platforms: AWS, Kubernetes would be a plus.

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