

# Argentina Jobs Expertini®

## Escalations and DevOps Engineer

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Company: CONEXIONHR

Location: Buenos Aires

Category: other-general

**About us:** The company is going beyond traditional Point of Sale (POS) technology with a singular focus on fast casual and quick service restaurant chains. Leveraging an API-first approach and a core suite of omni-channel ordering solutions, the company delivers an enterprise-scale, cloud-based POS platform that's easy to implement, easy to use, and easy to afford. Improved guest experience, best-in-class integrations, centralized enterprise management, and payment processor choice are some of the reasons leading restaurant chains choose

The company to help them move faster, stay nimble, and increase profits.

We are seeking an enthusiastic Escalations Engineer who's ready to join a talented, hard-working and ambitious operations team to build and support the next generation restaurant commerce engine and cloud based POS.

**What you'll do here:** ● Diagnose and Document cloud and distributed client services and act as escalation support for customer support team.

**Experience we're looking for:** ● Cloud microservice communication topologies and protocols.

- Service monitoring with CloudWatch, Elasticsearch, Kibana, Sentry.
- Windows 10 UWP app deployment and OS servicing model.
- Linux command line fluency for support and debugging.
- REST Based Web Services (managing both services and clients of services)
- Database driven applications in .NET.
- Familiarity with C#, Javascript, Python and whitebox debugging.

- Testing of APIs using Postman, JMeter, Karate.
- Git branching strategies.
- Source code fault and failure analysis (desired)
- Software forensics for bugs and performance (desired)
- Mongo/NoSQL Database and javascript/mongo shell script writing (desired)

#### **The type of team player we need:**

- Excited and loves to understand complex software.
- Proactive mindset – enjoys and exhibits a high-degree of ownership and initiative.
- Experience working in a product company or product type software development experience.
- Excellent communication – in person, on the phone, and in writing.
- Comfortable communicating with a wide range of individuals – including customers, peers, juniors, and seniors and executives.
- Intellectually curious, forward thinking, willing to suggest / try new technologies and creative approaches to problems.
- Work in a small team and across development squads to monitor new software releases, configuration dependencies, and forecast operational difficulties.

#### **Benefits:**

- Remote work.
- Salary in USD.

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#### **Cross References and Citations:**

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