

EAM Applications Superintendent

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Company: Eramet

Location: Salta

Category: other-general

Profile description & Job task

Ensure the availability, operation and consistency of the administrative systems that will be necessary for the operation of the company in Argentina.

Ensure and coordinate the activities of evolution and corrective maintenance of these applications (SAP as a core ERP System)

Manage and monitor the level 2 or level 1 and 2 support (as the case may be) required for these applications.

Ensure the maintenance of the functional and technical knowledge required for the durability of the application.

Coordinate, pilot and facilitate the realization of the different projects validated by the organization and also being the validation interface with the different contractors and vendors selected for each particular case.

Make resolution problems with the current methodology (to return to emergency action by service and eradicate root causes).

Manage standard services within the timelines defined in the SLAs.

Manage accounts and access rights in coordination with lines of business in accordance with company security rules.

Monitor the proper functioning of the associated services (Application Maintenance Levels).

Understand and assist with the management of interfaces and the follow-up of related issues depending on how the architecture is defined.

Perform if necessary the documentation of support and maintenance of these applications.

Work closely with Manufacturing and Logistics Organization to provide support to the ongoing operations and on the implementation of new capabilities.

Participate in requirements gathering to solidify requirements and determine the best technical solution to meet the business needs.

Integrate internal and external applications.

Training & Certifications

Bachelor's degree in Systems or similar. Also Electronic Engineering is valid.

Minimum 5 to 7 years experience in a similar role.

Good knowledge of SAP in MM/SD/PP/WM Module (vocabulary, flow management, Lean management).

Competencies

Evaluates the cultural, technological, organizational and environmental factors which must be addressed in change programs.

Assesses the implications of new processes on both people and organization and identifies the activities necessary to ensure a smooth transition to new processes.

Takes responsibility for the definition, documentation and successful completion of projects or Improvements, directing and counseling project team members, and advising clients/users as necessary on all phases. Good communication skills to work with Domain Leaders and Key Users.

Determines the workload for the Area and proactively manages the timeline and backlog on an ongoing basis.

Ability to write reports in English / French desirable.

Knowledge of OFFICE and JIRA suits.

Knowledge of SAP MM /SD/PP/MM Modules.

2/3 Years of working in logistics/production area.

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