

Customer Service Representative

[Apply Now](#)

Company: Global Blue

Location: Buenos Aires

Category: computer-and-mathematical

Main duties and responsibilities

Communication with customers in written and via phone with defined SLA (response time) and quality standards

Keeping records of customer's interaction and contacts

Researching required information using internal systems and resources

Communication and coordination with CS Team members, internal departments, and GB offices

Following-up in customer inquiries not immediately resolved

Identifying and escalating priority issues

Recommending process improvements

Duties and responsibilities can be changed after arrangement

Principal accountably

Providing customers with correct and complete information

Ensuring maintaining of KPIs and SLAs

Ensuring the contact logging software is correctly used to allow reports and analysis

Maintaining internal rules

Reporting and collaboration

Reporting to Customer Service Team Leader

Member of the local Customer Service Team

Collaboration with internal departments and GB offices

Key competencies

Secondary education degree or University degree (Bc/MA)

Fluent knowledge of English (intermediate / upper-intermediate, both written and spoken)

Fluent knowledge of other language (upper-intermediate, both written and spoken)

PC literate with experience with MS Office

Good communication skills

Preferable skills and competencies

Previous experience in Customer Service is an advantage (international environment is a significant advantage)

Customer oriented

Attention to detail and accuracy

Enjoys a fast paced, ever changing environment

Team player

Good analytical skills, focused on problem solving

Ability to handle stress

Multi-tasking

Experience with Salesforce

Education and qualifications

Secondary education degree or University degree (Bc/MA)

Experience

Previous experience in Customer Service is an advantage, but not a must. Position is suitable also for fresh graduates.

[Apply Now](#)

Cross References and Citations:

1. [Customer Service Representative Tourismjobs Jobs Buenos Aires Tourismjobs](#)
2. [Customer Service Representative Professionalnetworkjobs Jobs Buenos Aires Professionalnetworkjobs](#)
3. [Customer Service Representative Teachingassistantjobs Jobs Buenos Aires Teachingassistantjobs](#)
4. [Customer Service Representative Ultimatejobfinder Jobs Buenos Aires Ultimatejobfinder](#)
5. [Customer Service Representative Ridesharingindustryjobs Jobs Buenos Aires Ridesharingindustryjobs](#)
6. [Customer Service Representative Saopaulojobs Jobs Buenos Aires Saopaulojobs](#)
7. [Customer Service Representative Baghdadjobs Jobs Buenos Aires Baghdadjobs](#)
8. [Customer Service Representative Berlinjobsearch Jobs Buenos Aires Berlinjobsearch](#)
9. [Customer Service Representative Algeriajobs Jobs Buenos Aires Algeriajobs](#)
10. [Customer Service Representative Londonjobs Jobs Buenos Aires Londonjobs](#)
11. [Customer Service Representative Policejobs Jobs Buenos Aires Policejobs](#)
12. [Customer Service Representative Greecejobs Jobs Buenos Aires Greecejobs](#)
13. [Customer Service Representative Hyderabadjobs Jobs Buenos Aires Hyderabadjobs](#)
14. [Customer Service Representative Moscowjobs Jobs Buenos Aires Moscowjobs](#)
15. [Customer Service Representative Nightshiftjobs Jobs Buenos Aires Nightshiftjobs](#)
16. [Customer Service Representative Russiajobs Jobs Buenos Aires Russiajobs](#)
17. [Customer Service Representative Teacherjobs Jobs Buenos Aires Teacherjobs](#)

18. **Customer Service Representative MoroccoJobs Buenos AiresMoroccojobs** ↗
19. **Customer service representative Jobs Buenos aires** ↗
20. **AMP Version of Customer service representative** ↗
21. **Customer service representative Buenos aires Jobs** ↗
22. **Customer service representative Jobs Buenos aires** ↗
23. **Customer service representative Job Search** ↗
24. **Customer service representative Search** ↗
25. **Customer service representative Find Jobs** ↗

Source: <https://ar.expertini.com/jobs/job/customer-service-representative-buenos-aires-global-blue-d6b299d764/>

Generated on: 2024-05-02 by Expertini.Com