

# Argentina Jobs Expertini®

## Cloud Systems Engineer (Argentina)

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Company: mParticle

Location: Argentina

Category: computer-and-mathematical

**NOTE: This role will work night shift local hours in Argentina (3am-12pm) as a part of a follow the Sun global production engineering team.**

**\*\*\*Please only submit a resume written in English\*\*\***

### About mParticle

mParticle is widely recognized as one of the leading customer data platforms, serving hundreds of global brands and helping them turn data to insights, and insights to action. Built on top of end to end streaming architecture, we are committed to empowering businesses to deliver personalized and engaging experiences to their customers across all screens and devices. We believe that the opportunity to help teams activate insights from their customer data to deliver more personalized and adaptive experiences is more important than ever.

We at mParticle choose to create a company that is as diverse and inclusive as the world we live in by attracting, growing & keeping the best talent. Employment opportunities are available to all applicants without regard to race, religion, color, national origin, gender, sexual orientation, age, marital status, veteran status, or disability status.

Here at mParticle, everyone is equal. We and are looking for someone who demonstrates empathy and sincerity to all roles and teammates.

### About the job

We are looking for a Cloud Systems Engineer to join our growing production operations team. You will work night shift local hours (7:00 pm - 3:00 am) as a part of a follow the Sun global production engineering team.

You will be responsible for maintaining strict production SLAs of a custom distributed

application running on AWS cloud infrastructure, monitoring, alerting, incident management, security, and overall platform stability and improvement.

**The ideal candidate will have knowledge of:**

AWS

Experience with various Linux OS distributions (CentOS, Ubuntu, AWS Linux)

Excellent troubleshooting and analytical skills

Excellent verbal communication skills in English

Intermediate scripting knowledge

Solid ability to write intermediate SQL

Experience with monitoring solutions and metric analysis

Understanding and ability to troubleshoot network communication issues.

We are seeking someone who wants to be a major contributor in a small, dynamic work environment, loves a challenge, and has a strong balance of technical and people skills.

**The Cloud Systems Engineer will be responsible for:**

Maintain, monitor, and help improve the performance and availability of the 24x7 production environment including networks, servers, databases, etc.

Identification of root causes on critical problems throughout the platform, incident reports and communication

Troubleshooting and supporting our production and QA environments

Follow established internal workflows for resolving customer requests/tickets

Participate in on-call rotation and provide hands-on support during emergencies, outages, and service transitions.

Participate in creating long-term and short term strategies for scaling the production environment

Continuous improvement in system visibility and applications with advanced monitoring, metrics and log analytics

Adhere to a comprehensive incident management program including problem management

Generate KPIs for service availability, uptime, and adherence to SOPs, and SLAs

**Is this opportunity right for you? We are looking for candidates who have:**

3 + years' experience with 24x7 production operations

At least 2 years' experience with Linux server administration

Experience with Amazon Web Services (EC2, ECS, S3, etc.)

Intermediate scripting skills (Bash, Python)

Intermediate SQL skills

Technical knowledge of several monitoring and analytics tools such as AWS CloudWatch, Sumologic, Datadog

Experience with Docker, Vagrant, Ansible, Kubernetes

Experience maintaining a secure production environment for US based customers

BS in Computer Science/Engineering or equivalent professional experience

**\*\*\*Please only submit a resume written in English\*\*\***

**NOTE: This role will work night shift local hours (7:00 pm - 3:00 am) as a part of a follow the Sun global production engineering team.**

This role will be hired through our partner (To learn more about details for your company use the link) Please note compensation will be paid in USD or your country's local currency, whichever you prefer.

**PLEASE NOTE** Our hiring team will only ever reach out to you via an @mparticle.com email address. Any website purporting to be mParticle that isn't hosted at mparticle.com or a subdomain is phishing or a scam. If you believe you've been targeted with a phishing attack centered around a job at mParticle, please contact us at

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