

Argentina Jobs Expertini®

Applied Machine Learning Scientist II

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Company: Teladoc Health

Location: Argentina

Category: business-and-financial-operations

Teladoc Health is a global, whole person care company made up of a diverse community of people dedicated to transforming the healthcare experience. As an employee, you're empowered to show up every day as your most authentic self and be a part of something bigger – thriving both personally and professionally. Together, let's empower people everywhere to live their healthiest lives.

The Opportunity

At Teladoc Health, we're transforming the lives of people through whole person virtual care. You'll have the benefit to positively impact the lives of hundreds of thousands (soon millions!) of people through personalized interventions to the right person at the right time.

In your role as an Applied ML Scientist, you will work closely with product managers, clinical, engineer teams, and other machine learning (ML) scientists/engineers to discover and evaluate member health signals, experiment, and evaluate models and pipelines to encourage engagement, better care delivery, and improves clinical outcomes.

This is an opportunity to use technical rigor to apply data science to real-world business problems; and experiment and iterate DS/ML in production, for a greater number of people living with chronic and behavioral conditions.

Responsibilities

Support detailed analyses, modeling, and experimentation for mission-critical functions within the product lifecycle team driving member engagement, behavior changes and better outcomes.

Use advanced machine learning approaches to enhance Teladoc Health products and

services. This includes formulating business and product needs as machine learning problems; use technical rigor to identify the techniques and algorithms to pragmatically solve problems related to health signals, care services, and behavioral recommendations.

Collaborate closely with cross-functional team to identify the success metrics for ML solutions; design the experimentation, build monitoring dashboard to evaluate the ML solution to demonstrate the impact/values, and identify the improvement needs for agile iteration.

Build production ready models to identify and personalize recommendations that improve member/provider experiences and clinical outcomes.

Interpret the results of your work for clinical, marketing, product and business decision-makers.

Solid communication and stakeholder management skills plus ability to deliver complex projects in time.

Qualifications:

What you bring

4+ years' experience in Machine Learning, Data Science roles in SaaS or consumer companies.

A Master's degree or higher in computer science, machine learning, information systems, engineering, or a related field.

Self-driven individual with strong ML theoretical background and passionate about learning new approaches, techniques, and tools.

Deep knowledge of probability, statistics, **causal inference**, deep learning, and ML algorithms. **Expertise with recommender system, scalable model experimentation and iteration is preferred.**

Familiarity and experience with **multi-armed bandit problems**, reinforcement learning, Thompson sampling, importance sampling and **generative AI (LLM)** would be a huge plus.

Ability to write clean, robust and reusable code in Python, Spark and SQL. Familiarity with big data platforms (like Spark and Dask), machine learning frameworks (like Tensorflow, Keras or PyTorch) and libraries (like Pandas and Scikit-learn).

Experience of the entire ML model lifecycle (modeling approach ideation, data exploration, model development and prototyping, deployment, operation through experimentation, monitoring and iteration).

Excellent data analysis and statistical skills to design experimentation, measure impacts and provide actionable insights to stakeholders.

Familiarities with the cloud ETL and ML pipeline tools like Jenkins, Databricks, MLflow or Airflow.

Experience with agile sprint processes to deliver ML work.

Great active listening skills to infer product needs and underlying context.

Ability to collaborate effectively with peers, and respect for user privacy.

#LI-Remote #LI-Arg #LI-MLD

Why Join Teladoc Health?

A New Category in Healthcare: Teladoc Health is transforming the healthcare experience and empowering people everywhere to live healthier lives.

Our Work Truly Matters: Recognized as the world leader in whole-person virtual care, Teladoc Health uses proprietary health signals and personalized interactions to drive better health outcomes across the full continuum of care, at every stage in a person's health journey.

Make an Impact: In more than 175 countries and ranked Best in KLAS for Virtual Care Platforms in 2020, Teladoc Health leverages more than a decade of expertise and data-driven insights to meet the growing virtual care needs of consumers and healthcare professionals.

Focus on PEOPLE: Teladoc Health has been recognized as a top employer by numerous media and professional organizations. Talented, passionate individuals make the difference, in this fast-moving, collaborative, and inspiring environment.

Diversity and Inclusion: At Teladoc Health we believe that personal and professional

diversity is the key to innovation. We hire based solely on your strengths and qualifications, and the way in which those strengths can directly contribute to your success in your new position.

Growth and Innovation: We've already made healthcare yet remain on the threshold of very big things. Come grow with us and support our mission to make a tangible difference in the lives of our Members.

As an Equal Opportunity Employer, we never have and never will discriminate against any job candidate or employee due to age, race, religion, color, ethnicity, national origin, gender, gender identity/expression, sexual orientation, membership in an employee organization, medical condition, family history, genetic information, veteran status, marital status, parental status or pregnancy.

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