

ACR - Senior Manager Grade 1 - EY Global Delivery Service

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Company: EY

Location: Buenos Aires

Category: arts-design-entertainment-sports-and-media

EY team:

Ernst & Young performs professional services globally, including auditing, assurance, consulting & tax.

This role is part of Finance Operations (within Tax Service line), who provides the client with immediate access to an entire finance function delivering end to end services from transaction processing, accounting, monthly reporting through the statutory and tax cycle.

Role:

This role is expected to Lead Finance Operate team based in Buenos Aires, for a US - Oil & Gas client

The key deliverables for this role are:

Lead the operation for GDS Buenos Aires, reporting to location Finance Operate lead.

Oversee day to day delivery from BA team, composed by Manager, Seniors and Staffs, supporting accounting activities that include: Manual JEs Monthly Flash Report Financial Result Summary CFO Deep Dive Inputs FERC reporting Close Management

Become client stakeholders trusted advisor and main point of contact/escalation during the transition and after go-live

Coach junior team members to deliver client on timely and quality manner, becoming a referent for them and leading by example in terms of client communication and team behaviours.

Interact with other locations such as GDS India and ACR US onshore team to guarantee

business model and client support is consistent across locations.

Monitor operation metrics (KPIs, SLAs) and Engagement metrics (utilization, Margin, Revenue)

Profile:

The ideal candidate should have +12 experience including (a) controllership in a shared services environment, (b) transition & project management to COE's as well as onto new systems

Finance domain knowledge Controllership and Finance experience, including qualification in finance, has a good understanding of finance operations processes (R2R, B2P, O2C, ...)

Work with Shared Services (captive or outsourced)

Project / transition knowledge

Experience of transitioning complex F&A projects with personal accountability for delivering to time and cost

Leadership skills

Ability to collaborate across different time zones, cultures & teams

Deliver high quality materials to relevant stakeholders

Proactive: challenge the status quo and go beyond own lines of duty

Ability to manage uncertainty and pivots, "start-up" type of environment without clearly established processes & procedures or fully established support network (of SME's, processes to follow etc.)

High say – do ratio: ability to assess what is feasible and manage expectations, delivers on promises (own it up!)

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